your card issuer for account information or to access any of your card benefits.

ATM Locations:
Call 1-877-FINDATM (1-877-346-3286) to find the location of a nearby ATM in the Mastercard ATM Network accepting Mastercard®, Maestro®, and Cirrus® brands. Also, visit our website at www.mastercard.com to use our ATM locator.

You can get cash at over two million ATMs worldwide. To enable cash access, be sure you know your Personal Identification Number (PIN) before you travel.

Mastercard Airport Concierge™
Your passport to the finer side of air travel.
Enjoy a 15% savings on Airport Meet and Greet services. Arrange for a personal, dedicated Meet and Greet agent to escort you through the airport on departure, arrival or any connecting flights at over 700 destinations worldwide 24 hours a day, 7 days a week, 365 days a year. There are also certain airports where you can be expedited through the security and/or the immigration process. To reserve Mastercard Airport Concierge services visit www.mastercard.com/airportconcierge or consult your Travel Advisor.

Account and Billing Information
Important: Contact your card-issuing financial institution directly for questions concerning your account, such as account balance, credit line, billing inquiries (including transaction exchange rates), merchant disputes, or information about additional services not described in this Guide. Your financial institution’s phone number should be available on your monthly billing statement or on the back of your card.

For more information, call 1-800-Mastercard: 1-800-627-8372, or en Español: 1-800-633-4466.
Mastercard ID Theft Protection™

Program Description: Mastercard ID Theft Protection (IDT) provides you with access to a number of Identity Theft resolution services, should you believe you are a victim of Identity Theft. This product offering will alert you about possible identity theft by monitoring the surface, dark and deep web, searching for compromised credentials and potentially damaging use of your registered personal information in order to detect fraud at its inception.

Eligibility: All Mastercard consumer credit cardholders in the US are eligible for this coverage.

Access: Simply contact 1-800-Mastercard if you believe you have been a victim of Identity Theft.

Services Provided:

- Financial Account Takeover: Monitors the cardholder’s high-risk transactions with more than 300 of the nation’s largest companies to uncover and thwart account takeover attempts. Monitored transactions include:
  - Debit/credit cards/prepaid cards
  - Bank accounts
  - Brokerage accounts
  - Healthcare portals
  - Workplace intranets
  - Other services (e.g. peer-to-peer fund transfers)

- Lost Wallet Assistance: Notifies the cardholder via email and provides information regarding the specific email address if compromised in a data breach, for the charge or event.

- Program Provisions for Mastercard ID Theft Protection:
  - This service applies only to you, the named Mastercard cardholder. You shall use due diligence and do all things reasonable to avoid or diminish any loss or damage to property protected by the program. The provider, Generali Global Assistance, relies on the truth of statement made in the affidavit or declaration from each cardholder. This service is provided to eligible Mastercard cardholders at no additional cost and in effect for acts occurring while the program is in effect. The terms and conditions contained in this program Guide may be modified by subsequent endorsements. Modifications to the terms and conditions may be provided via additional Guide mailings, statement inserts, or statement messages. Mastercard or your financial institution can cancel or non-renew these services, and if we do, we will notify you at least thirty (30) days in advance. If the provider non-renews or cancels any services provided to eligible Mastercard cardholders, you will be notified within 30–120 days before the expiration of the service agreement. In the event substantially similar coverage takes effect without interruption, no such notice is necessary. For general questions regarding these services, please contact 1-800-Mastercard.

Mastercard Global Service

Mastercard Global Service™ provides worldwide, 24-hour assistance with Lost and Stolen Card Reporting, Emergency Card Replacement, and Emergency Cash Advance. Call Mastercard Global Service immediately to report your card lost or stolen and to cancel the account. If you need to make purchases or arrange for a cash advance, with your issuer’s approval, you can receive a temporary card the next business day in the United States, and within two business days almost everywhere else.

When out-of-country and in need of assistance, you can easily reach a specially trained Mastercard Global Service Representative who can arrange for a cash advance, with your issuer’s approval, you can receive a temporary card the next business day in the United States, and within two business days almost everywhere else.

In the event substantially similar coverage takes effect without interruption, no such notice is necessary. For general questions regarding these services, please contact 1-800-Mastercard.

Account Information and Card Benefits:

- When in the United States, contact your card issuer directly for account information and 1-800-Mastercard for card benefits. When traveling outside the U.S., call Mastercard Global Service to access

Lost Wallet Assistance:

- Documents:
  - Government-issued ID
  - Social Security number
  - Driver’s license
  - Passport
  - Visiting card

- Financial Institutes:
  - Bank account
  - Credit card
  - Credit card statements
  - Bill
  - Preprinted checks

- Other:
  - Debit/credit cards/prepaid cards
  - Bank accounts
  - Brokerage accounts
  - Healthcare portals
  - Healthcare providers
  - Marketplace
  - Workplace
  - Social Security
  - Medicare
  - Medicaid

Lost Wallet Assistance:

- Web sites:
  - Bank
  - Credit card
  - Credit card statements
  - Bill
  - Preprinted checks

- Other:
  - Debit/credit cards/prepaid cards
  - Bank accounts
  - Brokerage accounts
  - Healthcare portals
  - Healthcare providers
  - Marketplace
  - Workplace
  - Social Security
  - Medicare
  - Medicaid

Lost Wallet Assistance:

- 8502_GTB_CRED_CoreCredit_Mech.indd 2

3/8/19 11:33 AM